



The place of work is changing, no longer are employees required to work just in an office. Due to recent events, businesses with traditional phone systems using ISDN or SIP Trunks have struggled to set up employees to work remotely. Businesses now need to consider future proofing their communications by moving their phone system to the cloud which will enable their employees to work professionally in the office, at home or on the go.

## The complete business phone system that moves with you

The business phone solution that moves with you so your employees can work professionally from the office, at home or on the go.

### Remote Working Solutions

There are many remote working solutions available to keep your business running smoothly wherever your employees are. Here are a few examples of remote solutions that we can provide below.

**Plug and Play Handsets** - Plug and play handsets are perfect for office and home workers. Our handsets can be plugged in and used anywhere without losing business features like hunt groups or call queues.

**Softphone Mobile App** - The App acts like your desk phone in your pocket. It operates using an internet connection meaning you can work virtually anywhere. The app allows you to work professionally by hosting conference calls, sync business contacts and more.

**Hot Desking** - Hot Desking is perfect for employees who work in multiple locations or spaces. Employees log into a shared phone that immediately behaves like their own extension. They can make and receive calls, check their messages and more.

**Virtual Conference Rooms** - Host secure virtual meetings using conference rooms so employees can collaborate effectively wherever they are. Conference rooms can also be optionally recorded to be played back at a later time.

**Monitoring Tool** - Using a simple application, you're able to monitor every call made in or out of your business. You can view who is on the phone, view past calls, access a directory and listen to Voicemails. It's a great tool to manage your team virtually.

### Remote Working Business Benefits

There are many benefits that our cloud phone solutions provides to your business. Here are a few examples of them below.

**Flexibility** - A cloud phone system allows for increased flexibility. In a smaller business the role of a staff member may vary daily, this may mean that their working location changes too. Some days they may need to be office based and the next day they may need to travel or work remotely. A cloud solution allows you to work professionally wherever you may be.

**Easy Virtual Management and Monitoring** - Our phone system is set up so you can have a centralised tool that allows you to monitor users on the phone platform. The tool allows you to view users' active calls, view past calls, silent listen into active calls, record calls and more. The tool also allows you to make simple changes too.

**Cost Savings** - Put simply, our phone solution is cost effective and can save your business money regardless on the size. This is because the installation and maintenance costs can be kept minimal. A cloud solution also means that you avoid paying costly traditional phone line bills. This is because you place calls over competitively priced internet connectivity instead.

**Business as Usual** - Our cloud phone system provides a business standard connection and features to all of your remote working employees. This guarantees that employees can continue to work professionally anywhere.