

Hello Telecom has a bespoke solution designed specifically for the unique communications demands that are placed on general practices daily. Our GP service will provide a whole new perspective on your day-to-day call handling, freeing you from many of the restrictions of your current suppliers.

One platform for multiple locations

We can remove the capacity cap on your telecoms infrastructure and provide you with highly developed call management tools to improve practice efficiencies. Our GP service sits in the cloud, providing a common platform for all sites and locations. Staff and patients will see the benefits, as management of peak call demands are improved and your practice gains the ability to handle calls from any location, including remote working from home.

Many GP practices are already benefiting from improved call management and all-round practice efficiency.



New abilities and information

We understand the communication challenges and restrictions that general practices currently face. Our GP service has been built to eliminate these problems and will empower staff with new abilities to improve day-to-day call management.

Minimal capital outlay

Our GP service is cloud-based, making it a scalable and cost-effective solution for any sized practice, with no need for capex or new local facilities.



We can free your practice from daily restrictions:

- Only ever handling calls in one location
- Having a limited number of phone lines
- Engaged tones and uninformative messages that frustrate callers
- Having to keep lines/numbers free for emergencies

Contact us for more information and find out how our GP Services could help improve the day-to-day management of your practice.