



As educational experts we have been able to build features within our VoIP technology that supercharges your Trust's productivity, safety and management. Here is the full list of our specialised features below.

Feature

Benefit

Student Support Lines

Safeguarding a child's welfare is paramount. That's why we've set up student support lines. They are used by students to record anonymously cases of bullying, express feelings of mental health and other safeguarding topics.

Free Multi-Site Calls

We understand that you have to make a lot of calls between Trust sites to ensure the smooth running of a Trust. That's why we don't charge you for making calls to one another!

Staff Broadcasts

It's critical that staff can contact one another quickly and directly, especially if emergencies or if sensitive incidents occur. We have developed a school wide paging system to broadcast announcements directly to staff members to ensure student safety.

Call Recording

You can optionally record calls and safely store them. This ensures important or sensitive calls can be retained and played back if required.

Handsets in every Classroom

We are able to fit every classroom with a phone to ensure students never need to be left alone in an emergency situation.

Auto Attendants

We can set up menu systems that directs callers to the right departments. For example dial 1 for Absence, dial 2 for enquiries.

Hunt Groups

We can set up an automatic order of phone numbers for calls to pass through should the main lines not be available. Can be used alongside or instead of call forwarding.

Call forwarding

Forward calls when the main handset is unavailable, can be to a mobile number or other landline. Ideal for out of hours, school trips, staff illnesses and more.

Time of day routing

Set up different options for where calls get sent based on the time of day or school holidays.

Staff Conference Calls

We can set up virtual conference rooms where you can host staff meetings in a secure recorded space.

Voicemail to Email

Automatically convert any voicemails into an email attachment.

Centralised Reception

Schools experience a lot of incoming calls usually at the beginning of the day. We can set up a centralised reception so you'll be able to easily manage and direct the call flow to the relevant departments.