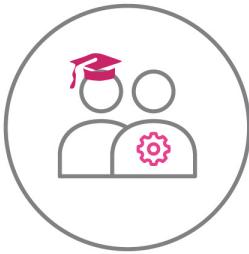




Trust VoIP Features

Product Sheet



As educational experts we have been able to build features within our VoIP technology that supercharges your Trust's productivity, safety and management. Here is the full list of our specialised features below.

Feature

Student Support Lines

Free Multi-Site Calls

Staff Broadcasts

Call Recording

Handsets in every Classroom

Auto Attendants

Hunt Groups

Call forwarding

Time of day routing

Staff Conference Calls

Voicemail to Email

Centralised Reception

Benefit

Safeguarding a child's welfare is paramount. That's why we've set up student support lines. They are used by students to record anonymously cases of bullying, express feelings of mental health and other safeguarding topics.

We understand that you have to make a lot of calls between Trust sites to ensure the smooth running of a Trust. That's why we don't charge you for making calls to one another!

It's critical that staff can contact one another quickly and directly, especially if emergencies or if sensitive incidents occur. We have developed a school wide paging system to broadcast announcements directly to staff members to ensure student safety.

You can optionally record calls and safely store them. This ensures important or sensitive calls can be retained and played back if required.

We are able to fit every classroom with a phone to ensure students never need to be left alone in an emergency situation.

We can set up menu systems that directs callers to the right departments. For example dial 1 for Absence, dial 2 for enquiries.

We can set up an automatic order of phone numbers for calls to pass through should the main lines not be available. Can be used alongside or instead of call forwarding.

Forward calls when the main handset is unavailable, can be to a mobile number or other landline. Ideal for out of hours, school trips, staff illnesses and more.

Set up different options for where calls get sent based on the time of day or school holidays.

We can set up virtual conference rooms where you can host staff meetings in a secure recorded space.

Automatically convert any voicemails into an email attachment.

Schools experience a lot of incoming calls usually at the beginning of the day. We can set up a centralised reception so you'll be able to easily manage and direct the call flow to the relevant departments.