



Hello Education Telephony

Product Sheet



Migrating your telephony to our award-winning* phone service for schools is simple and cost-effective. Our phone service ensures that your school is more efficient, safe, secure and compliant.

Improved Efficiency

As an established provider to education we understand the needs of educational establishments. This has allowed us to develop a communication system that simplifies and improves your schools' efficiency.

Unlimited number of phone calls - With Hello you aren't restricted by the number of phone lines available. Instead you are able to make and receive as many calls as required at the same time.

Dedicated phone numbers - We are able to provide dedicated phone numbers for uses like absence lines which ensure that calls are directed to the right department and not missed.

Time of day routing - Gain control over your activities by routing incoming calls to different users depending on the time of day or day of the week.

Plug and play handset - With Hello you are able to unplug and use your work phone anywhere there is an Internet connection. This means that you can easily work from home or another Trust location when convenient.

Connect your PC with your phone - Our Desktop application seamlessly connects your PC and phone. With this technology you can speed up call handling with click to dial, directory dialling, monitor calls and lots more.

Smart voicemail - With smart voicemail you are able to store and record voicemail messages so that you can refer to them easily at a later date. With the smart voicemail you can also link other users' access to ensure the messages are reaching the right department.

Safe, Secure and Compliant

We pride ourselves on giving schools peace of mind with our safe, secure and compliant telephony at great prices.

Dedicated Student Support lines - We know that safeguarding a child's welfare is paramount in your school. That's why we can set up a dedicated support phone lines where students can anonymously call and record messages. Support lines can be used to report bullying, express mental health worries and other safeguarding policies.

School-wide Paging - Hello has an in-built paging system that allows anyone to broadcast messages to all phones in the school. Great for information or emergencies.

Call recording - Our telephony allows you to record calls to ensure important calls can be retained or replayed where required.

Handsets in every classroom - We are able to fit every classroom with a phone to ensure that students never need to be left alone in an emergency situation.

Group calls - You are able to host group calls with multiple staff members. You can even set up a pin for safeguarded and secure calls if necessary.

** Hello received an ITSPA 2019 Award for "Best Vertical Solutions" for our VoIP within Educational Establishments.*

