



Hosted Business Telephony

Product Sheet

Features	Voice Extension	Fax Extension	Hunt Group	Call Queue	Auto-Attendant	Conference Room
Multiple DDI Numbers	●	●	●	●	●	●
Divert: Always, Busy, No Answer	●		●	●		
Disaster Recovery Divert	●					
Time of Day Routing	●		●	●	●	
Service Modes	●		●	●	●	
Flexible Voicemail Options	●		●	●		
Call Logs & Reporting	●	●	●	●	●	
Wall Boards			●	●		
Call Recording (FCA & PCI Compliant)	●		●	●	●	●
Anonymous Call Rejection	●		●	●	●	●
Distinctive Ringing	●		●	●	●	
Group Name Presentation			●	●	●	
Call Waiting	●					
Caller Display	●					
Phone Book / Directory	●					
Handset Short Codes	●					
Web Portal Administration	●	●	●	●	●	●
Restrict CLI	●					
Non-Network CLI Presentation	●					
Paging	●					
Call Pickup Groups	●					
Automated Handset Provisioning	●					
Speed Dial Capability	●					
Hot Desking	●					
Inbound Faxes Delivered to Email		●				
Ring Group Options			●	●		
Silent Listening	●		●	●	●	
Queue Depth Setting				●		
Queue Type Ring Options				●		
Announcements			●	●		
Ringtone or Music When Waiting				●		
Periodic Announcements			●	●		
Position in Queue / Wait Time				●		
Multiple AA Levels					●	
Multi-vendor Handset Support	●					
CRM Integration	●					