



# Fixed to Mobile Convergence

Product Sheet



**Customers can now access all the benefits of the Hello Telecom Hosted Business Telephony service on a mobile phone. This SIM-only, VoIP extension provides a multitude of previously unavailable VoIP services to mobile users.**

## App-free convergence

The Contrex Mobile VoIP service provides mobile users with a full range of fixed VoIP services on a SIM card. There's no need for mobile apps, resulting in better security and a higher quality of service.

## Quality voice

We use the capability of the (O2) mobile network, rather than running on a data connection. This means that the service works everywhere and not just in Wi-Fi enabled areas, ensuring a high quality of voice and full integration with the mobile device.

## Flexible working made simple

Users gain the ability to work from any location, ensuring productivity is maximised as a full range of Hosted Business Telephony features are made available out of the office:

**Multiple numbers** – 01, 03, 08 or 07 DDI numbers available on the same device.

**Desk extension twinning** – Contrex desk extension twinning to share DDIs and existing mobile numbers.

**Call recording** – Secure FCA compliant call recording with no third party software required.

**Hunt groups** – Distribute and allocate calls across teams.

**Extension dialling** – Contact colleagues directly with virtual extensions from any location.

**Full UK roaming** – SIM automatically finds alternative networks when signal is weak or lost.

## Simple plans

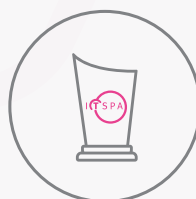
We offer a simple set of plans that include bundles of minutes, texts and data.

**No apps required**  
**Multiple DDIs on one device**  
**FCA compliant call recording**  
**Full UK roaming**  
**Simple plans**  
**Value added features**

## Why Partner with Hello Telecom?



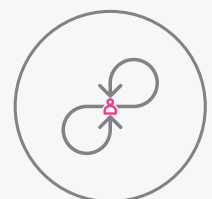
Over 14 Years Experience



Award Winning Technology



Customer Focused Support



Flexible Partner Programmes



Features	Contrex Mobile
Multiple DDI Numbers	•
UK Mobile, or Fixed, or International DDIs	•
Extension Based Dialling	•
SMS	•
Mobile Data	•
UK Roaming	•
International Roaming	•
Diverts: Always, Busy, No Answer	•
Disaster Recovery Divert	•
Time of Day Routing	•
Queue or Group member	•
Flexible Voicemail Options	•
Call Logs & Reporting	•
Call Recording (FCA & PCI Compliant)	•
Anonymous Call Rejection	•
Call Waiting	•
Caller Display	•
Phone Book / Directory	•
Web Portal Administration	•
Restrict CLI	•
Non-Network CLI Presentation	•
Speed Dial Capability	•
Hot Desking	•
Deskphone Twinning	•
Silent Listening	•
Multi-vendor Handset Support	•